

Curriculum Vitae

Profile

Almost twenty years of experience in a number of IT related positions. Broad knowledge base, experience and interests, communicative, solid analytical skills, creative, decisive, precise, result oriented. I have worked mainly on a project basis, almost exclusively for multinationals. My added value is based in combined knowledge of technique, business skills, economics and communication.

Personal details

Name	Hajo Bakker
City of residence	Hoofddorp
Nationality	Dutch
Drivers license	Car / Motorcycle
Telephone	+31 6 5472 6466
Email	consultancy@hajobakker.com

Knowledge

All-round	ITIL Servicelevel reporting & management, identity-, knowledge-, project-management, Prince2, virtualization, data modeling, outsourcing.
IT Security	Public Key Infrastructures, firewalls, role based access control, separation of duties, SOX & Basel II compliancy.
IT Software	Unix, Linux, Solaris, AIX, Windows, Vmware. cluster management, system- & network monitoring & management, firewalls, office, VB, JavaScript, PHP.
IT Hardware	Sun entry-, mid- and high-level servers & storage, HP9000, IBM RS6000, thin clients. Mid- and high-level storage: EMC, IBM, HDS, NetApp. Firewall & AV appliances.

Employment

Employer	HajoBakker Consultancy (IT services)
Position	IT business consultant
Period	June 2009 – present
Activities	Supply IT related services to middle and large enterprise corporations.
Projects	Hogeschool van Amsterdam: Modify HR service center SAP reports after organizational change HvA, using Excel VBA. Lengkeek, Laarman & De Hosson: Design application for Dutch law book 7:960 valuations.
Software	Excel 2003, Access 2007

Employer	Beerestein (Interim staffing agency)
Position	IT business consultant
Period	June 2008 – June 2009
Activities	Start up new business unit, enabling Beerestein to supply both management and technically oriented staff. Furthermore bring on new clients, coordinate moving to a new office.
Projects	KPN – ING SDU: Investigate which reports should be delivered to whom and when. Starting point is the ING outsourcing contract, naming close to 3000 reports. Work out common ground with KPN business- and contract management. Find out what is already being reported and on which basis this is done. Align initially to be delivered reports list with ING program manager. Discuss goal, content, demands and wishes of reports. Assess to what length KPN can deliver according to contractual obligations. Specify structural problems in reporting for ING, ABN & Achmea. Further analysis finds that central administrative system of KPN can not accommodate mentioned contracts. Wrote proposal to modify central administrative system (DMS). Built solution in Excel, to be seamlessly integrated with DMS, ready to be used as both workaround and structural solution.

	Glidepath: Advise on full redesign, installation and implementation of Lotus Notes infrastructure Price Waterhouse Coopers. Existing equipment aging, not delivering required capacity, performance besides turning end of support life. Replace storage arrays, install VTL, upgrade Netbackup version. Support project manager on writing of PID, align with stakeholders. Perform physical planning in KPN cybercenter. Suppliers: Sun microsystems, Syllis storage solutions. Parallel to this advice Glidepath and PwC on initial proposal of EMC for archiving solution.
Software	Excel, Access, Oracle, DMS, Oblicore, NetBackup 6.5, Sun Cluster 3.2, Solaris 10, Lotus Notes, Vmware.
Hardware	VTL1200, T5220, X4200, ST6540, L700, Qlogic fabric, HDS.
Employer	AVNET (Distributor Sun Microsystems NL)
Position	Technical account manager
Period	September 2007 – April 2008
Activities	Assist Sun Microsystems Value added resellers in process of quotes, tenders and system configuration. Business development, develop incentives, promos. Propagate Sun Microsystems product portfolio knowledge.
Software	Complete Sun portfolio: Solaris, Java Enterprise Suite, Secure global desktop, Identity management, portal.
Hardware	Complete Sun CMT/Sparc/X64 platforms & entry-& midlevel storage portfolio.
Employer	Competa IT (IT services for complex infrastructures)
Position	Pre-sales consultant
Period	January 2006– August 2007
Activities	Support Competa Sales, colleagues and internal processes.
Projects	EDS / AEGON: Design and plan migration of applications to (Vmware) RedHat Linux. Mitigate constraints in application and system migrations. KNMI: Set up Sun cluster, scripting and storage, prepare migration of meteorological applications from Tru64 to Solaris10. configure Sun MC monitoring. Perform project management, test applications and migrations. Ministerie van Defensie: Integrate Linux system in DTO defence domain. ING bank MSO: Apply and implement security guidelines. Lucent: Redesign long term storage for SOX compliancy.
Software	RedHat AS4, AIX, Solaris, Vmware, Opware, Oracle 8/9/10, DB2 8. Solaris 10, Sun Cluster 3.1, Oracle 10, Sun management Centre. Suse Linux, Samba, Windows 2000 active directory. Solaris, SunOne, AIX, ACX5, Cisco tacacs, Checkpoint FW-1, Tunix, Nokia. Solaris, Veritas Netbackup.
Hardware	Sun X4200 / X4600, various IBM Rs6000's, various HP blades, EMC San. Sun 440, Sun 6920 SAN, Sun 6120/6130 arrays. Dell servers and desktops. Platforms by Sun, IBM, Nokia firewall. Storage by Sun, Storagetek, Netapp.
Employer	ING Bank OPS&IT/OM/Specials/Unix (ING Unix oriented BU)
Position	Systems Consultant (through Sun Microsystems)
Period	June 2004 – January 2006
Activities	Design test and implement new disaster recovery method. Administer Sun E10K, E12K domains and all other Sun systems. Prepare dismantling of E10K systems. Migrate to Ldap authentication.
Software	Solaris 8/10, SunMC, Flar, Tsm, Tme, Veritas volmgr, Ldap, Dns, Oracle
Hardware	Sun E10.000, E12.000, 880, 480, 440, 420, 220, E450.
Employer	UPC (Cable tv, -telephony and -network provider)
Position	Systems Consultant (through Sun Microsystems)
Period	October 2003– December 2003
Activities	Configure Sun E10.000 domains, attaching to Hitachi SAN. Configure Solaris Jumpstart server for E10.000 domains. Draft documentation and procedures. Support Oracle DBA's.
Software	Solaris 8, Sun Management Center, Veritas FS, DNS, Oracle 7.1.8.
Hardware	Sun E10000, 880, 440, 420, Hitachi 9660, Sun 6320, Storedge 7000/11000.

Employer	Divine Solutions	(Service provider for proprietary software)
Position	IT Consultant	
Period	September 2002– September 2003	
Activities	Install, maintain and administer Solaris, AIX, Windows 2000, Windows XP, RedHat systems and Lucent telephone switch. Configure Solaris multi OS Jumpstart server for support organisation. Configure Patch Pro and NIS+ structure, shell scripting. Redesign Lan, configure monitoring through SunMC and Big Brother. Confer with US and UK based main organization. Coach and support team members, set up training schema Support content management specialists on Solaris, AIX, databases and web servers issues. Redesign Oracle / Sybase databases for availability issues.	
Software	Solaris 2.6/7/8/9, Linux, AIX 4.3, Windows2000/XP, Oracle, Sybase, PL/SQL, Apache, Nis+, IIS 5, PHP, MySQL, OfficeXP, SunMC, Big Brother.	
Hardware	Sun E450/250, IBM Rs6000 P270, Netscreen firewall, Lucent Definity	
Employer	Equal Partners	(Dutch supplier of interim ICT)
Position	System/Network Engineer	
Period	April 1996 – April 2002	
Project	<p>Equal partners: Configure Linux/Oracle cluster for CRM, selfmade cluster. Drafting procedures, set up configuration and change management according to ITIL framework. Set up extranet/webmail, new Linux fileserver and ipchains firewall. Redesign Oracle database, set up solid back-up procedures.</p> <p>NL.tree: Standardize IT infrastructure on behalf of outsourcing process. Reconfigure Sun and Lan, documentation and procedures conform ITIL. Standardize and simplify sales processes and products. Application management, trouble shooting database issues.</p> <p>SNS reaal: Prepare upgrade AIX 4.1.3 HaCMP cluster. Fine tune Solaris servers, introduce configuration management. Draft documentation, procedures and shell-scripts. Initial setup of disaster recovery, mirroring of applications and data.</p> <p>Equal partners: Design and build site, host at external location. Draft documents and procedures for maintenance. Gather and format content for web site, develop online game. Realise seperation between content and design with advertising agency.</p> <p>RHD Utrecht: Responsible for converting applications to make use of the Euro. Draft migration and investment plan for currency change NLG > EUR. Screen all applications and processes with financial calculations. Advise management regarding expected issues. Report findings to management and city of Utrecht.</p> <p>PwC / Coa: Responsible for the technical part of outsourcing a 120 people administrative unit to PwC. Redesign Rs6000, dual homed PwC and justice department networks. Redesign document scan system, triple homed system. Provide business continuity through full scan and configuration- and change management processes. Migrate corporate email from Exchange to Lotus Notes. Coordinate with parties involved amongst which Dutch justice department.</p> <p>Stork Fokker Aerostructures: Redesign and tune centralised Rs6000 based Oracle cluster used for Cad/Cam designs, backup to tape library. Draft documentation and procedures. Standardize Rs6000 Cad/Cam workstation installations, shell-scripts. Draft implementation scheme for standard installation.</p> <p>Equal partners: Set up educational schemes with employers and HR. Negotiate schemes and planning with educational institutes.</p> <p>KPN Satcom / station 12: Gather certification requirements for Inmarsat M4 (Gan) service. Conduct certification tests on 3rd party equipment. Talk through results with customer representatives and brief findings to Inmarsat. Test all applications with Israeli Isdn compression suite. Organise product demonstrations for marketing/sales.</p> <p>AOT marketmakers: Standardise AIX workstations, applications, storage and</p>	

scripting. Cluster firewall and web site, based on Linux. Introduce network and application management. Build intranet site for risk department with data feed from stock exchange, making preparations for electronic exchange trading.

ING ITC: Configure secure applications on Aix cluster. Design and implement Chipper smartcard infrastructure. Design interface between Chipper pilot and bank infrastructure. Kick-off pilot project migration of g703 based network to switched Atm mesh network using Nortel passport switches. Build inventory of router interfaces and dual pathed data streams for migration to pilot network.

Radio Nederland Wereldomroep: Design and implement firewall security.

ING Global Networks: Part of team to initiate global standardisation of mail & internet ING bank

Hardware	Bloomberg Cisco Compaq Intel servers diverse HP servers HACMP cluster HP optical library HP9000 I-class IBM 44p 270 IBM Rs6000 F80 IBM tape library Inmarsat M4 (Gan) Isdn- en Dect apparatuur Kodak 1500 scanner Nortel passport Olycom Reuters Rs6000 F40 Sun E420 Sun U80
Software	AIX 4.1.3 Business Objects Catia Cgi CheckPoint-FW1 Cisco routers Citrix metaserver Coda/Cadenza diverse ISDN compressiepakketten Exchange server HACMP HP OpenView HP-UX Html IPchains firewall Javascript Kodak document management Linux Lotus Notes 4.51 MacroMedia Flash en Director Microsoft IIS Novell 4.1 Office Oracle 8.1.7, 9, 10 Oracle Reports Perl Photoshop PHP PL/SQL Progress/Exponent Red Hat Linux SMS Solaris 7 Solaris 8 Usoft orderentry-applicatie Visio Windows 2000 advanced server
Employer	Technical positions with Shell, DHL and Uniface.
Period	1991 – 1996
Activities	Manage Novell, Windows, AIX servers, service desk.

Education

2009	ITIL v3 foundation
2007/2008	Sun Systems/Software/Storage/Services Entry & Mid level partner certification
2002	Business administration and management
2001	Knowledge management
2000	Project management
1999	ITIL essentials
1998	Azlan: Networking Essentials
1996	Administering Lotus-Notes & cc:Mail
1994	Sysadmin UNIX
1993	Administering Lantastic 4.0
1993	AutoCAD 12 and Microstation 4
1993	Administering Netware 4.01
1987 – 1988	KMBO Electro
1987	Math and Science
1984 – 1987	MAVO

Languages

Dutch	fluent
English	good
French	reasonable
Italian	reasonable
Spanish	reasonable
German	reasonable

Hobbies & interests

Golf, sailing, cycling, motorcycles, photography, history, cooking, food & drink, music and friends.