

Curriculum Vitae

Profile

Twenty years of experience in a number of IT related positions. Wide knowledge base, experience and interests, communicative, solid analytical skills, creative, decisive, precise, result oriented. I have worked mainly on a project basis, almost exclusively for multinationals. My added value is putting to use my combined knowledge of technique, business skills, economics and communication.

Personal details

Name	Hajo Bakker
City of residence	Hoofddorp
Nationality	Dutch
City of birth	Delft
Date of birth	26/02/1969
Drivers license	Car / Motorcycle
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Knowledge

All-round	ITIL Service level reporting & management, identity-, knowledge-, project-management, Prince2, virtualization, data modeling, outsourcing.
IT Security	Public Key Infrastructures, firewalls, role based access control, separation of duties, SOX & Basel II compliancy.
IT Software	Unix, Linux, Solaris, AIX, Windows, Vmware. cluster management, system- & network monitoring & management, firewalls, MsOffice, VBA, JavaScript, PHP.
IT Hardware	Sun entry-, mid- and high-level servers & storage, HP9000, IBM RS6000, thin clients. Mid- and high-level storage: EMC, IBM, HDS, NetApp. Firewall & AV appliances.

Employment

Employer	HajoBakker Consultancy (IT services)
Position	IT business consultant, owner
Period	June 2009 – present
Activities	Supply IT related services to small, middle and large enterprise corporations.
2011-Q4 – present	TAQA Energy: Workplace migration of a complex, aging XP/2003 installation and tightly coupled exploration and production related Oil & Gas applications. Means: SCCM 2007, Windows 7, vba.
2011-Q2	Timfit diet products: Design and build a Microsoft Access application for administrative back office processes. Billing, reporting and forecasting. Means: Excel & Access 2010, vba
2011-Q1	Group4 aviation security: Analyze problems and advise modifications Excel VB application used for planning of security personnel Schiphol. Means: Excel 2003, vba.
2011-Q1	G-Star RAW: Modify Excel sheets media department, integrate this process into SAP, design and build reports. Means: Excel 2003, vba, SAP.
2011-Q3 – 2011-Q4	KLM Inflight Service: Analyze SAP sick leave data, create demographic overview, design database and reports. Prototype social dashboard reports. Research sick leave data, provide input for HR processes. Means: Excel 2003 / 2007, vba, SAP, minitab.
2010-Q2 – 2010-Q4	ING bank: Business analyst Disaster Recovery, part of DR program. DR requirements, analyze current and required situation, adapt infrastructure where necessary, test and embed in line organization Means: CMMI, Excel 2003, vba.

Employer **HajoBakker Consultancy (continued page 1)**
Position **IT business consultant, owner**
Period June 2009 – present
Activities Supply IT related services to small, middle and large enterprise corporations.

2010-Q2 – 2011-Q2 **SNS reaal:** Design, build and deploy a workflow application for mortgage processes, deploy on SNS intranet based on PHP.

Means: PHP5, MySQL5, javascript, HTML, CSS.

2009-Q4 – 2010-Q3 **Hogeschool van Amsterdam:** Modify HR service center SAP reports after organizational change HvA, using Excel VBA. Modify biennial report and extend management reports.

Means: Excel 2003 / 2007, vba, SAP.

2009-Q4 – 2010-Q1 **Lengkeek, Laarman & De Hosson:** Propose design of an application for Dutch civil law 7:960 valuations, core process of this company.

Means: MsOffice, Excel.

Employer **Beerestein** (Interim staffing agency)

Position **IT business consultant**
Period June 2008 – June 2009
Activities Start up new business unit, enabling Beerestein to supply both management and technically oriented staff. Furthermore bring on new clients, coordinate moving to a new office.

2008-Q4 – 2009-Q3 **KPN – ING SDU:** Design and build KPI reports. Starting point is the ING outsourcing contract, naming close to 3000 reports. Work out common ground with KPN business- and contract management. Align initially to be delivered reports list with ING program manager. Discuss goal, content, demands and wishes of reports, align with SLA. Assess to what length KPN can deliver according to contractual obligations. Specify structural problems in reporting for ING, ABN & Achmea. Analysis finds that central administrative system of KPN cannot accommodate mentioned contracts. Wrote proposal to modify central administrative system (DMS). Built solution in Access/Excel, to be seamlessly integrated with DMS, to be used until structural solution is in place. Agreed methods and solution with the part of ICT responsible for DMS.

Means: Excel, Access, Project, Oracle, DMS, Oblicore reporting.

2008-Q2 – 2008-Q3 **Glidepath:** Advise on full redesign, installation and implementation of Lotus Notes infrastructure Price Waterhouse Coopers. Existing equipment aging, not delivering required capacity, performance besides turning end of support life. Replace storage arrays, install VTL, upgrade Netbackup version. Support project manager on writing of PID, align with stakeholders. Perform physical planning in KPN cybercenter. Suppliers: Sun microsystems, Syllis storage solutions. Parallel to this advice Glidepath and PwC on initial proposal of EMC for archiving solution.

Means: NetBackup 6.5, Sun Cluster 3.2, Solaris 10, Lotus Notes, Vmware, VTL1200, T5220, X4200, ST6540, L700, Qlogic switch, HDS, IBM blades.

Employer **AVNET** (Distributor Sun Microsystems NL)

Position **Technical account manager**
Period September 2007 – April 2008
Activities Assist Sun Microsystems Value added resellers in process of quotes, tenders and system configuration. Business development, develop incentives, promos. Propagate Sun Microsystems product portfolio knowledge.
Means: Full Sun portfolio: Solaris, Java Enterprise Suite, Secure global desktop, Identity management, portal. Full Sun CMT/Sparc/X64 platforms & entry-& midlevel storage portfolio.

Employer	Competa IT (IT services for complex infrastructures)
Position	Pre-sales consultant
Period	January 2006– August 2007
Activities	Support Competa Sales, colleagues and internal processes.
2007-Q2 – 2007-Q3	EDS / AEGON: Design and plan migration of applications to (Vmware) RedHat Linux. Mitigate constraints in application and system migrations. Means: RedHat AS4, AIX, Solaris, Vmware, Opsware, Oracle 8/9/10, DB2 Sun X4200 / X4600, diverse IBM Rs6000's, various HP blades, EMC San.
2006-Q4 – 2007-Q2	KNMI: Set up Sun cluster, scripting and storage, prepare migration of meteorological applications from Tru64 to Solaris10. configure Sun MC monitoring. Perform project management, test applications and migrations Means: Solaris 10, Sun Cluster 3.1, Oracle 10, Sun management Centre. Sunfire 440, Sun 6920 SAN, Sun 6120/6130 arrays.
2006-Q3	Ministry of Defense: Integrate Linux system in DTO defense domain. Means: Suse Linux, Samba, Windows 2000, Dell servers en desktops.
2006-Q2	ING bank MSO: Apply and implement security guidelines. Means: Solaris, SunOne, AIX, ACX5, Cisco tacacs, Checkpoint FW-1, Tunix, Nokia. Solaris.
2006-Q1	Lucent: Redesign long term storage for SOX compliancy. Means: Windows 2000, NetApp, Storagetek, Veritas Netbackup.
Employer	ING Bank OPS&IT/OM/Specials/Unix (ING Unix oriented BU)
Position	Systems Consultant (through Sun Microsystems)
Period	June 2004 – January 2006
Activities	Design test and implement new disaster recovery method. Administer Sun E10K, E12K domains and all other Sun systems. Prepare dismantling of E10K systems. Migrate to Ldap authentication.
Software	Solaris 8/10, SunMC, Flar, Tsm, Tme, Veritas volmgr, Ldap, Dns, Oracle
Hardware	Sun E10.000, E12.000, 880, 480, 440, 420, 220, E450.
Employer	UPC (Cable tv, -telephony and –network provider)
Position	Systems Consultant (through Sun Microsystems)
Period	October 2003– December 2003
Activities	Configure Sun E10.000 domains, attaching to Hitachi SAN. Configure Solaris Jumpstart server for E10.000 domains. Draft documentation and procedures. Support Oracle DBA's.
Software	Solaris 8, Sun Management Center, Veritas FS, DNS, Oracle 7.1.8.
Hardware	Sun E10000, 880, 440, 420, Hitachi 9660, Sun 6320, Storedge 7000/11000.
Employer	Divine Solutions (CMS software vendor)
Position	IT Consultant
Period	September 2002– September 2003
Activities	Install, maintain and administer Solaris, AIX, Windows 2000, Windows XP, Red Hat systems and Lucent telephone switch. Configure Solaris multi OS Jumpstart server for support organization. Configure Patch Pro and NIS+ structure, shell scripting. Redesign Lan, configure monitoring through SunMC and Big Brother. Confer with US and UK based main organization. Coach and support team members, set up training schema Support content management specialists on Solaris, AIX, databases and web servers issues. Redesign Oracle / Sybase databases for availability issues.
Software	Solaris 2.6/7/8/9, Linux, AIX 4.3, Windows2000/XP, Oracle, Sybase, PL/SQL, Apache, Nis+, IIS 5, PHP, MySQL, Office XP, Sun MC, Big Brother.
Hardware	Sun E450/250, IBM Rs6000 P270, Netscreen firewall, Lucent Definity

Employer
Position
Period
Project

Equal Partners

(Dutch supplier of interim ICT)

System/Network Engineer

April 1996 – April 2002

Equal partners: Configure Linux/Oracle cluster for CRM, self-made cluster. Drafting procedures set up configuration and change management according to ITIL framework. Set up extranet/webmail, new Linux fileserver and ipchains firewall. Redesign Oracle database, set up solid back-up procedures.

NL.tree: Standardize IT infrastructure for outsourcing. Reconfigure Sun and Lan, documentation and procedures conforming to ITIL. Rationalize sales processes and products. Application management, support database issues.

SNS reaal: Prepare upgrade AIX 4.1.3 HaCMP cluster. Tune Solaris servers, introduce configuration management. Draft documentation on procedures and shell-scripts. Setup of disaster recovery, mirroring of applications and data.

Equal partners: Design and build site, host at external location. Draft documents and procedures for maintenance. Gather and format content for web site, develop online game. Realize separation between content and design with advertising agency.

RHD Utrecht: Responsible for converting applications to Euro. Draft migration and for currency change NLG > EUR. Screen all applications and processes with financial calculations. Advise management regarding expected issues. Report findings to management and city of Utrecht.

PwC / Coa: Technical projectlead outsourcing a 120 people COA unit to PwC. Redesign Rs6000 and document scan system, dual homed PwC and justice department networks. Safeguard business continuity through full scan and configuration- and change management processes. Migrate email from Exchange to Lotus Notes. Coordinate with parties involved amongst which Dutch justice department.

Stork Fokker Aerostructures: Redesign and tune centralized Rs6000 based Oracle cluster used for Cad/Cam designs, backup to tape library. Draft documentation and procedures. Standardize Rs6000 Cad/Cam workstation installations, shell-scripts. Draft implementation scheme for standard installation.

Equal partners: Set up educational schemes with employers and HR. Negotiate schemes and planning with educational institutes.

KPN Satcom / station 12: Gather certification requirements for Inmarsat M4 (Gan) service. Conduct certification tests on 3rd party equipment. Talk through results with customer representatives and brief findings to Inmarsat. Test all applications with Isdn compression suite. Organize product demonstrations.

AOT marketmakers: Standardize AIX workstations, applications, storage and scripting. Cluster firewall and web site, based on Linux. Introduce network and application management. Build intranet site for risk department with data feed from stock exchange, making preparations for electronic exchange trading.

ING ITC: Design interface between Chipper pilot and bank infrastructure. Kick-off pilot project migration of g703 to switched Atm mesh network using Nortel passport switches. Inventory and plan router modifications.

Radio Nederland Wereldomroep: Design and implement firewall security.

ING Global Networks: Part of team to imitate global standardization of mail & internet ING bank

Hardware

Bloomberg Cisco Compaq Intel servers diverse HP servers HACMP cluster HP optical library HP9000 I-class IBM 44p 270 IBM Rs6000 F80 IBM tape library Inmarsat M4 (Gan) Isdn- en Dect equipment Kodak 1500 scanner Nortel passport Olycom Reuters Rs6000 F40 Sun E420 Sun U80

Software

AIX, Business Objects, Catia, Cgi, CheckPoint-FW1, Cisco IOS, Citrix metaserver, Coda/Cadenza, ISDN compressiepakketten, Exchange server, HaCMP, HP-OV, HP-UX, Html, IPchains/IPtables firewall, Javascript, Kodak document management, Linux, Lotus Notes 4.51, MacroMedia Flash en Director, Microsoft IIS, Novell 4.1, MsOffice, Oracle 8/9, Oracle Reports, Perl, Photoshop, PHP, PL/SQL, Red Hat Linux, SMS, Solaris 7/8, Usoft, Visio, Windows 2000.

Employer **Technical positions with Shell, DHL and Uniface.**
Period 1991 – 1996
Activities Manage Novell, Windows, AIX servers, service desk.

Education

2011	Prince2 foundation
2009	ITIL v3 foundation
2007/2008	Sun Systems/Software/Storage/Services Entry & Mid level partner certification
2002	Business administration and management
2001	Knowledge management
2000	Project management
1999	ITIL essentials
1998	Azlan: Networking Essentials
1996	Administering Lotus-Notes & cc:Mail
1994	Sysadmin UNIX
1993	Administering Lantastic 4.0
1993	AutoCAD 12 and Microstation 4
1993	Administering Netware 4.01
1987 – 1988	KMBO Electro
1987	Math and Science
1984 – 1987	MAVO

Languages

Dutch	fluent
English	good
French	reasonable
Italian	reasonable
Spanish	reasonable
German	reasonable

Hobbies & interests

Golf, sailing, cycling, riding of and working on motorcycles, languages, photography, history, cooking, reading, food & drink, music and friends.