

Curriculum Vitae

Profile

Twenty years of experience in a number of IT related positions. Wide knowledge base, experience and interests, communicative, solid analytical skills, creative, decisive, precise, result oriented. I have worked mainly on a project basis, almost exclusively for multinationals. My added value is putting to use my combined knowledge of technique, business skills, economics and communication.

Personal details

Name	Hajo Bakker
City of residence	Hoofddorp
Nationality	Dutch
City of birth	Delft
Date of birth	26/02/1969
Driver's license	Car / Motorcycle
Telephone	+31 6 5472 6466
Email	consultancy@hajobakker.com

Employment

Employer	HajoBakker Consultancy (IT services)
Position	IT business consultant, owner
Period	June 2009 – present
Activities	Supply IT related services to middle and large enterprise corporations.
2011-Q4 – present	TAQA Energy: Workplace migration of a complex, aging XP/2003 installation and tightly coupled exploration and production related Oil & Gas applications.
2011-Q2	Timfit diet products: Design and build a Microsoft Access application for administrative back office processes. Billing, reporting and forecasting.
2011-Q1	Group4 aviation security: Analyze problems and advise modifications Excel VB application used for planning of security personnel Schiphol.
2011-Q1	G-Star RAW: Modify Excel sheets media department, to be followed by integrating this process into SAP.
2011-Q3 – 2011-Q4	KLM Inflight Service: Analyze SAP sick leave data, create demographic overview, design database and prototype reports for social dashboard.
2010-Q2 – 2010-Q4	ING bank: Business analyst Disaster Recovery. Analyze current and required situation, adapt infrastructure, test and embed in line organization
2010-Q2 – 2011-Q2	SNS reaal: Design, build and deploy a workflow application for mortgage processes, deploy on SNS intranet based on PHP.
2009-Q4 – 2010-Q3	Hogeschool van Amsterdam: Modify HR service center SAP reports after organizational change HvA, using Excel VBA. Modify biennial report and extend management reports.
2009-Q4 – 2010-Q1	Lengkeek, Laarman & De Hosson: Propose design of an application for Dutch civil law 7:960 valuations, core process of this company.
Employer	Beerestein (Interim staffing agency)
Position	IT business consultant
Period	June 2008 – June 2009
Activities	Start up new business unit, enabling Beerestein to supply both managerial and technical staff, coordinate and participate in moving to a new office.
2008-Q4 – 2009-Q3	KPN – ING SDU: Define and build KPI reports. Source is the ING outsourcing contract, destination de-central tooling KPN as central tooling could not be modified, despite structural problems reporting for ING, ABN/RBS and Achmea enterprise outsourcing contracts of KPN.
2008-Q2 – 2008-Q3	Glidepath - PwC: Advise on redesign of Lotus Notes storage for PwC, implement VTL to speed up backup/restore processes. Furthermore advise on initial setup of archiving solution for PwC file servers based on EMC products.

Employer	AVNET	(Distributor for Sun Microsystems NL)
Position	Technical account manager	
Period	September 2007 – April 2008	
Activities	Sun Microsystems: Assist value added resellers in process of quotes, tenders and system configuration. Business development, develop incentives, promos. Account management for Getronics, Sylis and Triple-P.	
Employer	Competa IT	(Complex IT services)
Position	Pre-sales consultant	
Period	January 2006 – August 2007	
Activities	Support Competa Sales, colleagues and internal processes.	
2007-Q2 – 2007-Q3	EDS / AEGON: Design and plan migration of applications from legacy AIX to EDS hosting platform on basis of VMware and Red Hat Linux. Mitigate constraints in application and system migrations.	
2006-Q4 – 2007-Q2	KNMI: Set up Sun cluster, scripting and storage, prepare migration of meteorological applications from Tru64 to Solaris10. Configure Sun MC monitoring. Perform project management, test applications and migrations.	
2006-Q3	Ministry of defence: Integrate Linux system in DTO administered domain.	
2006-Q2	ING bank MSO: Apply and implement security guidelines.	
2006-Q1	Lucent: Redesign long term storage for SOX compliancy.	
Employer	ING bank - Ops&IT	(ING Unix oriented BU)
Position	Systems Consultant	(through Sun Microsystems)
Period	June 2004 – January 2006	
Activities	Design test and implement new disaster recovery method. Administer Sun E10K, E12K domains and all other Sun systems. Prepare dismantling of E10K systems. Test, develop and migrate Ldap / RBAC authentication for Solaris / AIX systems. Build configuration management database in Excel/VBA.	
Employer	UPC	(Cable TV, -telephony and –network provider)
Position	Systems Consultant	(through Sun Microsystems)
Period	October 2003 – December 2003	
Activities	Configure Sun E10.000 domains, attaching to HDS SAN. Configure Solaris Jumpstart server for E10.000 domains. Draft documentation and procedures.	
Employer	Divine Solutions	(Developer of CMS software)
Position	IT Consultant	
Period	September 2002 – September 2003	
Activities	Support content management specialists on customer support issues. Redesign LAN, configure monitoring through SunMC and Big Brother. Confer with US and UK based main organization. Coach and support team members, set up training schema	
Employer	Technical positions with Shell, DHL, ING, KPN, Stork FAE and PwC.	
Period	1991 – 2002	
Activities	Part of team to initiate global mail & internet ING, Inmarsat certification satellite service KPN. Manage & design Novell, Windows, AIX servers. Various support positions.	

Knowledge

All-round	ITIL Service level reporting & management, Identity-, knowledge-, project-management, Prince2, virtualization, data modeling, outsourcing, system integration.
IT Security	Public Key Infrastructures, firewalls, role based access control, separation of duties, SOX & Basel II compliancy.
IT Software	Unix, Linux, Solaris, AIX, Windows, VMware. cluster management, system- & network monitoring & management, firewalls, MS Office, VB, JavaScript, PHP, CSS, Html, MS Project, Visio.
IT Hardware	Sun entry-, mid- and high-level servers & storage, HP9000, IBM RS6000, thin clients. Mid- and high-level storage: EMC, IBM, HDS, NetApp. Firewall & AV appliances.

Education

2011	Prince2 foundation
2009	ITIL v3 foundation
2007/2008	Sun Systems / Software / Storage / Services partner certification
2002	Business administration and management
2001	Knowledge & information management
2000	Project management
1999	ITIL essentials
1998	Azlan: Networking Essentials
1996	Administering Lotus-Notes & cc:Mail
1994	Sysadmin UNIX
1993	AutoCAD 12 and Microstation 4
1993	Administering Netware 4.01
1987 – 1988	KMBO Electro
1987	Math and Science
1984 – 1987	MAVO

Languages

Dutch	fluent
English	Good
French	Reasonable
Italian	reasonable
Spanish	reasonable
German	reasonable

Hobbies & interests

Golf, sailing, cycling, riding of and working on motorcycles, languages, photography, history, cooking, reading, food & drink, music and friends.